



The role

We're looking for a talented and versatile UX Architect to create highly engaging user experiences across websites, mobile apps and SaaS products.

As UX Architect, you'll be a key member of the Innovation team, collaborating with a graphic designer, product managers and developers to produce highly intuitive, world class products. You'll be able to take a sketch on a napkin and create all the iterations required to wireframe a prototype.

You'll be the sort of person who thrives in a fast-paced working environment that requires strong problem solving skills and independent self-direction. You'll have a strong aptitude for team collaboration and open communication, underpinned by a core belief that many heads are better than one, in any creative process.

You'll have a balance between logical, linear, analytical thinking (evident in your love of process and flowcharts); a non-linear, user-centric thinking (evident in your love of beautifully simple, intuitive products and customer curiosity).

You'll be aware of all the latest trends in usability, yet open to original and different ways to skin cats. This means you have a gift for putting yourself firmly in the shoes of the user/customer, thinking from their perspective; and you'll be able to use your knowledge and intuition to solve their problems in a way that's engaging and entertaining, without compromising on simplicity and ease of use.

You'll have a desire to fully understand the business, in terms of the value we provide to customers and how we provide it.

Skills / Traits

- Broad and deep understanding of usability
- Demonstrable track record in creating world class experiences
- Architectural brain and thought process
- Ability to sketch and build complex flowcharts
- Commercial mindset
- Attention to detail
- Deep understanding of and empathy for users and customers
- Rare talent for making the complex simple
- Objectivity and balance between creativity and pragmatism
- Highly collaborative working style
- Ability to think quickly on your feet
- Strong conceptualising ability and communication skills, particularly visual communication
- Understanding of common software development and project management practices
- Extremely high standards
- Ability to participate fully in creative workshops
- Open attitude towards feedback - you'll actively seek it out and use it to improve on a personal and product/project level
- Proficiency in relevant wireframing and prototyping tools

Responsibilities

- Translating customer and business requirements into clear user profiles and journeys
- Producing wireframes, user journeys and interactive prototypes
- Collaborating with designers, developers, customers and the wider business to develop and refine the user experience across a range of existing and future products
- Active involvement in brainstorming new product concepts and features
- Using internal and external feedback to improve UX and drive results

Experience

You'll have two or more years of user experience design for software and apps. You will also have the ability to demonstrate your UX skills and achievements via a portfolio of examples.

The Company

Best Companies is a workplace engagement specialist, helping our client's measure and improve employee engagement levels. Each year we research and produce the Best Companies to Work For lists, published in the Sunday Times. We have also developed our own nationally recognised Accreditation standard, awarded annually to organisations with exceptional levels of employee engagement.

At Best Companies we offer a fantastic opportunity for the right people to develop within a people-focused organisation. We fully support your career aims and will provide relevant training to help you be the best you can be.

Our offices are located between Chester and Wrexham and is easily commutable (by car) from the Wirral, North Wales and Cheshire.

Benefits

- Annual leave 25-30 days depending on length of service
- Sports and fitness allowance
- Private Health Insurance after 3 months
- Pension – after 3 months 3% of salary from company and 3% employee contribution.
- Life Insurance – after 3 months (4 times salary)
- Flexi-time
- Free car parking
- Free lunch